

Some Important Numbers to Remember

Cherokee Nation
Environmental Programs
(918) 453-5001

Cherokee Nation
Security
(918) 207-3800

Cherokee Nation
Marshals
(918) 207-3828

Cherokee Nation
Risk Management
(918) 453-5668

Oklahoma Department of Health
(800) 522-2703
www.ok.gov/health

Oklahoma Department of
Environmental Quality
(800) 522-0256
www.deq.state.ok.us

Oklahoma Department of
Transportation
(800) 554-8837
www.okladot.state.ok.us

GWYB D3P
CHEROKEE NATION®
**ENVIRONMENTAL
PROGRAMS**

206 E. Allen Road
P.O. Box 948
Tahlequah, Oklahoma 74464
(918) 453-5001

Cherokee Nation
P.O. Box 948
Tahlequah, Oklahoma 74465
(918) 453-5000
www.cherokee.org



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ENVIRONMENTAL PROGRAMS

**Do You Have
An Environmental
Complaint**



What Problems Can CNEP Help With?

In general, Cherokee Nation Environmental Programs (CNEP), can help if you:

- See that water may be polluted
- See or smell something unpleasant in the air
- See land that may be contaminated
- Have problems with drinking water
- Have information or evidence about an environmental problem
- Need more information about a possible pollution source, including permitting status, compliance history, or other complaints that may have been filed against a source.
- Need assistance understanding environmental laws

In some cases, CNEP may not be the appropriate agency to assist. CNEP will provide resources and contact information on whom to contact

How to Report a Complaint

Use one of the ways below to report a complaint or to find out the specific requirements for gathering and handling information or evidence showing a violation.

- Call (918) 453-5108 (M - F 8:00 am - 5:00 pm). Emergency after hours call (918) 822-2793.
- Visit the Cherokee Nation Website at www.cherokee.org to print out a complaint form. Once the form is printed out, please fill in the information and forward the complaint by fax at (918) 453-2904 or by mail to the address listed below.

Cherokee Nation Environmental Programs
P.O. Box 948
Tahlequah, Oklahoma 74464

What Will Happen When CNEP is Contacted?

Someone from the CNEP office will make contact to discuss the details of the complaint. Please be prepared to provide details as listed below:

- Nature of the problem
- Who or what is the source of the problem
- Any information or evidence that is available - Particularly eyewitnesses, documents or photographs. The information or evidence must be credible and relate directly to the incident being reported

Do I Have to Identify Myself?

It is not required to leave your name, address and phone number if you would rather not. If you prefer, you can provide the information and it will be kept confidential by checking the "Confidential" box in the upper right corner on the complaint form. Information will not be released to anyone, except to the person doing the investigation of the complaint. This will enable the investigator to make contact for additional information and to provide feedback or results of the complaint. If you wish to remain anonymous, simply complete the form and submit to CNEP.

Required Information

For CNEP to adequately address your complaint, certain information will have to be provided. Please describe your complaint in as much detail as possible. Include information about when you first noticed the problem, how often it occurs, and specifically where it is from, if known. If no address is known for the complaint site, finding directions beginning at a major intersection is sufficient. Be sure the finding directions are complete and, when possible, please use compass directions (north, south, east, west).

Example: from the intersection of Highway X and Z St. go west 2 miles to the stop sign, turn north and property is the 2nd house on the west side of the road.

Once a complaint is received, along with any information or evidence, it is entered into the Complaint/Inquiry Database. The investigator will make contact to discuss the details of the complaint or the information requested.

What Action Will Take Place?

Once information is received it will be sent to the appropriate Cherokee Nation, local, state or Federal Agency for resolution. Follow up calls on the resolution of the complaint will be made on all submittal.



Cherokee Nation EPC

The Cherokee Nation Environmental Code establishes a three-person board called the Environmental Protection Commission (EPC) to oversee environmental programs. The Code gives the EPC authority to regulate traditional areas of environmental concern, such as solid waste and underground storage tanks, toxic and hazardous substance control and water quality.

The EPC is responsible for reviewing the Environmental Code and recommending changes to the Cherokee Nation Tribal Council 63 CNCA §101(D)1. Other powers and duties of the EPC include the promulgation of rules, enforcement actions, permit issuance, approval of facility plans, oversight of environmental review activities and procedures for handling complaints.